



Good Morning Everyone,

I want to start by expressing my deepest gratitude for the overwhelming support and prayers during Hurricane Milton. Thanks to our team's thorough and thoughtful planning, we were fortunate to sustain only minimal damage. Most importantly, all of our residents and team members are safe.

This outcome was made possible by the remarkable teamwork found across our entire organization, including residents and their family members. Our on-site teams executed meticulous preparations, supported by additional help from neighboring communities, regional teams, and our Florida-based home office. As the storm's path shifted, our teams adapted swiftly, adjusting plans in real-time with an unwavering focus on safety. The selfless "whatever it takes" attitude and collaboration I witnessed over these past few days has been truly inspiring. Everyone's ability to pivot while keeping both families and team members informed at every stage reinforced our commitment to transparency and care.

I'm also pleased to share that yesterday afternoon, we successfully returned all residents evacuated from Inspired Living Tampa to their community, thanks to the outstanding coordination of teams at Inspired Living Tampa, Ivy Ridge, Sun City, and many others who stepped in to help. The dedication during such a challenging time is nothing short of extraordinary. The remaining communities sheltered in place, and while most have been on generator power, we are beginning to see power restored one by one.

Once again, my heartfelt appreciation goes out to everyone in all of our Florida communities—Liana Sarasota, Liana Venice, Inspired Living Tampa, Sun City Center, Ivy Ridge, Bonita Springs, Ocoee, Lakewood Ranch, Hidden Lakes, the Fairways at Naples, and Bella Mar at Delray and Royal Palm. Their tireless efforts to implement safety measures and adapt to the evolving storm conditions were nothing short of heroic.

I also want to extend my deepest thanks to our regional teams for their leadership, support, and outstanding collaboration. Their efforts were instrumental in keeping everyone connected, prepared, and safe during this unpredictable event.

As we move forward with the recovery process, we will keep you informed of any important updates. Thank you again for your patience, compassion, and understanding at this time.

With sincere appreciation,

Shelley Esden, Chief Operating Officer, Distinctive Living